

Implementing lasting change



Managing change masterclass

In this masterclass you will learn the tips, tricks and traps of managing change in business and hear real life case studies from a global change specialist.

OBJECTIVE:

Understand the key elements required to achieve sustained change and learn how to effectively communicate and engage people through periods of transition.

LEARNING OUTCOMES:

- Understanding the key elements of change and how to apply them to your business
- Communicate effectively and powerfully through change
- Improved people management skills
- Skills to assist in dealing effectively with conflict and challenging situations
- Improved communication and influencing skills

MASTERCLASS TOPICS:

Managing Change:

- The four key must haves to any change program
- The merry-go-round of change – the change curve & resistance points
- Self awareness – how do you respond
- Control versus influence
- How to be a Change Agent

Engaging & Influencing:

- Dealing with negatives and disagreement
- Techniques to manage conflict in the workplace
- Tailoring your message for maximum impact

APPROACH:

These masterclasses are run by Transformational Change International Pty Ltd. Each masterclass is three hours in duration, 20 people maximum.

BENEFIT:

Building internal capability and resilience

Why it's relevant in today's climate



Today's uncertain climate is impacting businesses with many radically restructuring and changing strategy to survive the difficult conditions. This masterclass has been developed to provide participants with tools to ensure the change they are implementing will be successfully embedded within their business. To be successful in your role you need more than experience, skills and contacts – you need to understand how people behave and what drives them to build strong productive teams. This is particularly important when you are introducing change in the workforce.